Affinity Water

Visit us at affinitywater.co.uk
or call us on 0345 357 2401
Monday-Friday, 8am-6pm . Saturday, 8am-2pm .

Your customer number

12345678

Your meter number

123456789

Bill date

15 October 2026

Fresh water emergency? 0345 357 2407
Waste water emergency? 0800 316 9800

This bill is for your water supply to:

John Smith
123 Sample Street
London SW1A 1AA

Here's your bill

You used

51 m³

from

1 September 2026

to

30 September 2026

Your monthly payments will go down to

from

per month

Your household

john.smith@example.com

Your account

Your account was ahead by

£0.00

Total payments since then

£0.00

Your water and waste water charges

£302.23

Your account is ahead by

£0.00

Your upcoming payments

10 × £25.19

1 × £25.19

1 × £25.14

Total upcoming payments

£302.23

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Your meter readings

This period you have used

51 m³

START	END
1245	1296

Your water charges

Fresh water	m3	Rate	Charge
Usage from	51	£1.62	£82.62
Fixed charges			£55.00
Waste water			
Usage from	51	£2.31	£117.81
Fixed charges			£46.80
Total water charges			**£302.23**

About your water services

We supply your fresh water and Thames Water provides your waste water services. We manage the billing for both services.

Visit affinitywater.co.uk/yourbill-explained for a detailed explanation of your water bill.
Affinity Water Limited Registered Office: Tamblin Way, Hatfield, Herts, AL10 9EZ.
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